

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Lamb Weston / Meijer VOF

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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#### 1.3 Membership number

4-0163-11-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Consumer Goods Manufacturers

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## Consumer Goods Manufacturers

### Operational Profile

#### 1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
- Own-brand-Manufacturer
- Manufacturing on behalf of other third party brands

### Operations and Certification Progress

#### 2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

##### 2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

- Austria
- Netherlands
- United Kingdom

##### 2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

- Austria
- Netherlands
- United Kingdom

#### 2.2 Volumes of palm oil and oil palm products (Tonnes)

##### 2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

6,750

##### 2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

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##### 2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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##### 2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

321

##### 2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

7,071

**2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder*	-	-	-	-
2.3.3 Mass Balance	-	-	-	125.00
2.3.4 Segregated	3,510.00	-	-	102.00
2.3.5 Identity Preserved	-	-	-	-
2.3.6 Total volume	3,510.00	-	-	227.00

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies (in tonnes)**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

**2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:**

2.5.1 Africa	100%
2.5.2 Australasia	100%
2.5.3 China	--
2.5.4 Europe (incl.Russia)	100%
2.5.5 India	--
2.5.6 North America	--
2.5.7 South America	100%
2.5.8 Indonesia	--
2.5.9 Malaysia	100%
2.5.10 Middle East	100%
2.5.11 Rest of Asia	--

**Time-Bound Plan****3.1 Date of first supply chain certification (planned or achieved)**

2014

**3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products**

2012

**3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?****3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2013

**3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2015

**3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?**

Applies Globally, Austria, Netherlands, United Kingdom

**3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?**

Yes

**3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?**

Yes

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**3.8 When do you expect all products you manufacture to only contain RSPO certified sustainable palm oil and oil palm products?**

2013

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## Trademark Related

**4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?**

No

**Please explain why**

Considered not relevant enough for Lamb Weston branded product (contain no palm oil), nor is this requested by any of our Private Label customers, who's products do contain palm oil in the product specification.

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## Actions for Next Reporting Period

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Insufficient mainstream consumer awareness for CSPO and no interest from (mainly foodservice) customers. Furthermore there is a high demand to convey brand architecture and provide legally required label information like ingredients, nutrition values, storage, handling and product preparation information on the physical package.

Since July 2015 we purchase 100% segregated CSPO, which allows us using the RSPO trademark on our packaging (Butler brand, owned by LWM). Investigation into added value of RSPO Trademark logo displayed on our packaging made us conclude that this does not add value for us nor for our customers. This means we will not add the logo on our pack for products parfried in palm oil. Next to this the trend is that we move further away from palm oil to use healthier frying oils (<12% saturated fats).

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## Reasons for Non-Disclosure of Information

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other

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**- Others:**

Don't understand your question here, as we have a clear time-bound-plan and have followed up on this. Looks like an error in your questionnaire, as this question should not appear if you complete the above correctly.

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## Application of Principles & Criteria for all members sectors

**7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:** Water, land, energy and carbon footprintsUploaded file: [M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

Related link: <https://www.lambweston.eu/sustainability/energy---emissions.html> Land Use Rights Ethical conduct and human rightsUploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

 Labour rightsUploaded file: [M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

 Stakeholder engagementUploaded file: [M-Policies-to-PNC-stakeholderengagement.pdf](#)

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 None of the above**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

At the start of 2017 we were using 100% Segregated Certified Sustainable Palm Oil.

In 2015 we switched from 'Book & Claim' palm oil – purchased from RSPO certified producing mills, where the oil was handled with conventional palm oil – to 100 percent segregated RSPO certified sustainable palm oil. The switch marked an important step in our ambition to make our overall supply and value chain more sustainable, from field to fork. Using 100 percent segregated certified RSPO sustainable palm oil (SG CSPO) supports our comprehensive sustainability strategy. We were awarded the 2015 Award from the Taskforce for Sustainable Palm oil in the Netherlands for our active contribution to create a sustainable palm oil value chain. The main reference to using 100% SG CSPO is included in our online sustainability report, which is available in English only. Summary reports are in 8 languages, but do include the RSPO reference.

In July 2017 Lamb Weston / Meijer acquired a production facility in Broekhuizen vorst (the Netherlands), which uses MB CSPO Palm oil for products with palm in the specification. As a result LWM use in total 98% SG CSPO and 2% MB CSPO palm oil for all finished potato products with palm oil in the specification for the year 2017. This will be 100% SG CSPO per Q2 of 2018.

Related link: <https://www.lambweston.eu/sustainability/potato---waste.html>**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

Yes

**When do you plan to cover the gap using Book and Claim?**

2015

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

Report file: [M-GHG-Emissions-Report.pdf](#)Related link: <https://www.lambweston.eu/sustainability/energy---emissions.html>**Support for Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

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## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Premium for SG CSPO/ ton is relatively high and most customers are still hesitant to absorb extra costs for SG CSPO palm oil. Lamb Weston / Meijer aspires industry leadership on sustainable development within the EMEA market. Therefore in FY2016 we switched to 100% SG CSPO (effective July 2015), after converting in 2013 to 100% BC CSPO, without any customer even requesting this. We informed our stakeholders on the planned switch to SG CSPO mainly via our bi-annual sustainability report and through customer questionnaires. This means our customers benefit from our choice for SG CSPO palm oil. We observe a continued trend on customers moving away from palm oil, due to issues with deforestation linked to palm oil, and palm oil being less healthy. Palm oil contains 50% saturated fat versus typically 10% in rapeseed or sunflower oil. Levels of 3-MCPD-esters and Glycidol Esters (GE) are also significantly higher in palm oil compared to seed oils. These process contaminants are now regulated in Europe and cause extra pressure on palm oil suppliers to meet legal maximum values.

### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We included a specific paragraph on RSPO certified sustainable palm oil in our last sustainability report. We created a special website to promote the progress on our sustainable six (key focus areas) and enable interested stakeholders to download our summary sustainability report (8 languages). We implemented our strategy on segregated CSPO sustainable palm oil in 2015 as promised and were awarded the annual award from the Dutch TF on Sustainable palm oil for our efforts to achieve the 2015 commitment (100% SG CSPO) and promoting this in our own supply and value chain. In 2015 LWM sent out its 2nd Supplier Sustainability Scorecard survey, in which we asked key suppliers to respond on 19 questions in 4 segments. One question is whether they report their GHG emissions. In 2017 we sent out our 3rd Supplier Sustainability Scorecard (SSC) to all companies not fully meeting our requirements and to new key suppliers. Companies meeting our standard will be asked to fill in this SSC only once every 3 years to keep track of changes. We are currently evaluating next steps to stimulate our suppliers to become more sustainable. In 2017 we completed our first the CDP SC Climate Change questionnaire and were scored C-level (industry benchmark is D) and scored even an A- level for our supplier engagement related to the CDP SC CC.

### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** [www.lambweston.eu/sustainability/](http://www.lambweston.eu/sustainability/)